

# Comparison requirement ISO 9001:2008 and ISO 9001: 2015

ISO 9001 :2008	ISO 9001:2015
<b>4. Quality Management System</b>	<b>4. Context of the organization</b>
4.1 General	4.1 Understanding the organization and its Context
	4.2 Understanding the needs and expectations of the interested parties
	4.3 determining the scope of the quality management system
	4.4 Quality Management System and its processes
4.2 Documentation Requirements	7.5 Documented information
4.2.1 General	7.5.1 General
4.2.2 Quality Manual	7.5.2 Creating and updating
4.2.3 Document control	7.5.3 Control of documented information
4.2.4 Record control	7.5.3 Control of documented information
<b>5. Management Responsibility</b>	<b>5. Leadership</b>
5.1 Management commitment	5.1 Leadership and commitment
	5.1.1 General
5.2 Customer focus	5.1.2 Customer focus
5.3 Quality policy	5.2 Policy
	5.2.1 Establishing the quality policy
	5.2.2 Communicating the quality policy
5.4 Planning	<b>6. Planning</b>
5.4.1 Quality objectives	6.2 Quality objectives and planning to achieve them
5.4.2 Quality management system planning	6.3 Planning of changes
5.5 Responsibility, Authority and communication	5.3 Organizational roles, responsibilities and authorities
5.5.1 Responsibility and authority	5.3 Organizational roles, responsibilities and authorities
5.5.2 Management representative	5.3 Organizational roles, responsibilities and authorities
5.5.3 Internal Communication	7.4 Communication
5.6 Management reviews	9.3 Management review
5.6.1 General	9.3.1 General
5.6.2 Review input	9.3.2 Review input
5.6.3 Review output	9.3.3 Review output
<b>6. Resource management</b>	<b>7. Support</b>
6.1 Provision of resources	7.1 Resources
	7.1.1 General
6.2 Human resources	7.1.2 People
6.2.1 General	7.1.6 Organization Knowledge
6.2.2 Competence, training and awareness	7.2 Competence
	7.3 Awareness
6.3 Infrastructure	7.1.3 Infrastructure

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6.4 Work environment	7.1.4 Environment for the operation of process
<b>7. Product realization</b>	<b>8. Operation</b>
7.1 Planning of product realization	8.1 Operational planning and control
7.2 Customer-related process	8.2 Requirement of products and services
7.2.1 Determination of requirements related to the product	8.2.2 Determination of requirements related of products and services
7.2.2 Review of requirements related to the product	8.2.3 Review of requirements related to products and services
	8.2.4 Changes to requirement for products and services
7.2.3 Customer communication	8.2.1 Customer communication
7.3 Design and Development	8.3 Design and Development of products and services
7.3.1 Design and development planning	8.3.1 General
	8.3.2 Design and development planning
7.3.2 Design and development inputs 8	8.3.3 Design and development inputs
7.3.3 Design and development outputs	8.3.5 Design and development outputs
7.3.4 Design and development review	8.3.4 Design and development controls
7.3.5 Design and development verification	8.3.4 Design and development controls
7.3.6 Design and development validation	8.3.4 Design and development controls
7.3.7 Control of design and development changes	8.3.6 Control of design and development changes
7.4 Purchasing	8.4 Control of external provided processes, products and services
7.4.1 Purchasing process	8.4.1 General
7.4.2 Purchasing information	8.4.2 Type and extent of control
	8.4.3 Information for external providers
7.4.3 Verification of purchased product	8.4.2 Type and extent of control
7.5 Production and service provision	8.5 Production and service provision
7.5.1 Control of production and service provision	7.5.1 Control of production and service provision
7.5.2 Validation of processes for production and service provision	
7.5.3 Identification and Traceability	8.5.2 Identification and Traceability
7.5.4 Customer property	8.5.3 Property belonging to customer or external providers
7.5.5 Preservative of product	8.5.4 Preservation
	8.5.5 Post-delivery activities
	8.5.6 Control of changes
	8.6 Release of products and services
7.6 Control of monitoring and measuring equipment	7.1.5 Monitoring and measuring resources
<b>8. Measurement, Analysis and Improvement</b>	<b>9. Performance Evaluation</b>
8.1 General	
8.2 Monitoring and measurement	9.1 Monitoring, Measurement, analysis and evaluation
8.2.1 Customer satisfaction	9.1.2 Customer satisfaction

8.2.2 Internal audit	9.2 Internal audit
8.2.3 Monitoring and measurement of processes	9.1.1 General
8.2.4 Monitoring and measurement of product	9.1.1 General
8.3 Control of Nonconforming product	8.7 Control of nonconforming outputs
8.4 Analysis of data	9.1.3 Analysis and evaluation of data
8.5 Improvement	<b>10. Improvement</b>
8.5.1 Continual improvement	10.2 Improvement
	10.3 Continual Improvement
8.5.2 Corrective action	10.1 Non conformity and corrective action
8.5.3 Preventive action	6.1 Actions to address risks and opportunities

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